Privacy Policy

Information about processing personal data on our website under Article 13 GDPR

We take the protection of your personal data seriously. This document explains in clear terms what data we process when you visit our website or contact us.

1 Who is responsible?

christrees GmbH · Lindenstraße 1, 3123 Mittermerking, Austria
Email: office@christrees.at · Phone: +43 664 2216215
Company register: FN 537794 z, Regional Court of St. Pölten.

2 Website visits / server logs

When you visit our website, our web server processes technical access data. This includes your IP address, date and time, files you open, browser and device information, and possibly the website you visited before (referrer). We use this data to keep the website secure, find errors and prevent attacks. Legal basis: Article 6(1)(f) GDPR (our legitimate interest in a stable and secure website). We delete log data when it is no longer needed for these purposes. In the event of a security incident, we may keep it longer until the matter is resolved.

3 Contact requests and business orders

When you contact us by phone or email, we process the information you provide, such as your name, contact details and message. We use it to answer your request, prepare offers or carry out contracts. Legal bases: Article 6(1)(b) GDPR (steps before a contract or performance of a contract), and Article 6(1)(f) GDPR (handling general requests). For invoices and legal record-keeping duties, Article 6(1)(c) GDPR applies. Providing your details is normally voluntary. However, without the necessary contact details, we may not be able to reply.

4 How long we keep data / who receives it

We keep data only for as long as needed for its purpose or as required by law. In Austria, business and accounting records are normally kept for seven years. We may keep them longer if claims or legal proceedings are still open. Where necessary, data may be shared with our hosting, email and IT service providers, or with order-processing and transport partners. Service providers who process data for us are engaged under Article 28 GDPR.

5 Fonts stored on our server

The fonts Figtree and Cal Sans are provided directly from our own web server. Loading these fonts does not connect to Google Fonts. The technical data needed to load them is processed as described in section 2.

6 Cookies, external links and maps

Based on the website home page we checked, we do not use analytics or marketing tracking tools and do not set cookies for these purposes. If you click a link to another website (for example Google Maps or Christbaumerlebniswald), you open a website run by another provider. Its privacy policy then applies. The home page we checked does not include an embedded Google map.

7 Your rights

Under the GDPR, you have the right to access your data, correct it, have it deleted, limit its use, receive it in a portable format and object to its processing. You may withdraw your consent at any time for the future. This does not affect processing that was lawful before withdrawal. Please contact us at office@christrees.at. You may also make a complaint to the Austrian Data Protection Authority: www.dsb.gv.at.

8 Automated decisions and updates

In the part of the website we checked, there are no decisions made only by automated processing, including profiling. We update this privacy policy when our website or the services we use change.